

BULLETIN

Body Repair Division



Reference No: Workshop-10-19

Date issued: 15/10/2019

Free Business Essential Workshops for Body Repairers

Mildura - Wednesday, 30 October 2019

Don't miss out - register now!

Recent code determinations and consumer access to AFCA (Australian Financial Complaints Authority) has changed the car insurance and collision repair business relations for the better. There is no going back from here.

A mind shift has not yet occurred amongst some car insurers.

Most non VACC repairers are also unaware of the changes.

VACC will continue to run the transformational workshops in September. The presentation will inform members and non-members of current day good practice.

Topics to be covered will include:

1. Code registration.
2. Consumer awareness and their access to AFCA.
3. The best way to resolve pre repair authority and post repair authority disputes.

Register to participate in the 90 minute workshop to be held on **Wednesday, 30 October 2019** at Mildura Golf Resort, 287 Twelfth Street, Mildura Vic 3500 from 6pm to 7.30pm sharp.

Register Now

The workshops are free and are available to members and non-members. If you are not a VACC member you will need to inform us in your registration.

The small business/consumer advocacy improvements achieved since 15 October 2018 are immense and great news for VACC small business collision repairers. Non-members can join on the night but there will be no pressure to do so. This is an "education" program.

John Guest

Leader Industry Divisions and Policy

VACC

Level 7 | 464 St Kilda Road | Melbourne Vic 3004

M: 0418 329 527 | P: 03 9829 1142 | F: 03 9820 3401 | W: vacc.com.au